PACKTALK CUSTOM

THE UPGRADABLE
MESH COMMUNICATOR

BASIC FEATURES

DYNAMIC MESH COMMUNICATION

Featuring our 2nd generation Dynamic Mesh Communication (DMC) with unparalleled intercom sound quality, easy pairing, and robust performance. For up to 15 riders at a range of 1.6km/1mi.
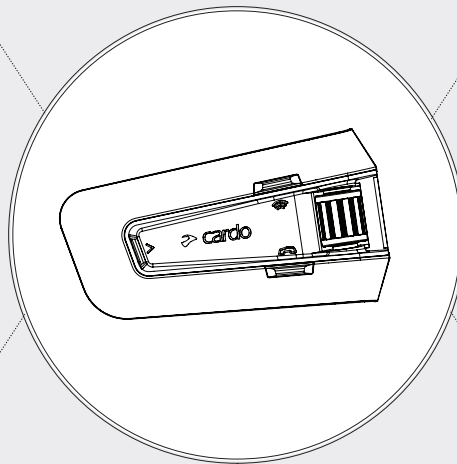
40mm HD

40mm HD speakers
Powerful 40mm high-definition speakers, an advanced processor will transform your ride.
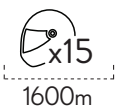
WATERPROOF
IP67

No matter what you throw at it, your IP67 waterproof PACKTALK CUSTOM will take the beating and keep you connected. Rain, shine, mud, dust or snow.
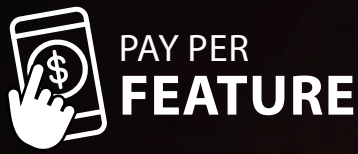
PAY PER FEATURE

Optional subscriptions allow users to experience PACKTALK CUSTOM with additional features at will.

OVER THE AIR SOFTWARE UPDATES

Keeping your unit up-to-date has never been so easy. Use your Cardo Connect App to download and install latest software directly to your PACKTALK CUSTOM. No cables needed.
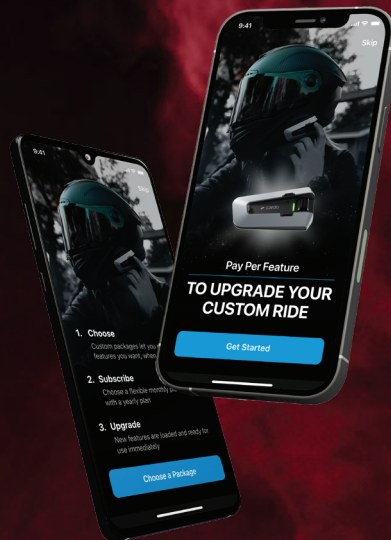
x15
1600m

FM RADIO

MUSIC STREAMING

x1
GPS

13h
FAST CHARGE +

PAY PER FEATURE

ENJOY ADDITIONAL FEATURES WITH **OPTIONAL SUBSCRIPTIONS**

Bluetooth® 5.2

1. **Choose**
   Custom packages let you choose features you want, when you need them

2. **Subscribe**
   Choose a flexible monthly or a yearly plan

3. **Upgrade**
   New features are loaded and ready for use immediately

Pay Per Feature
TO UPGRADE YOUR CUSTOM RIDE
Get Started

Choose a Package

TAILORED
Use your Cardo Connect app to tailor your unit with the features of your choice

ECONOMIC
Pay only for the Feature-set you need

FLEXIBLE
Switch feature packages at any time

CHOOSE YOUR OPTIONAL SUBSCRIPTION PACKAGE FOR A MONTHLY OR YEARLY PERIOD. CANCEL ANY MOMENT.

PLATINUM

Like your Custom "All included"? This top of the line package brings in Cardo's Natural Voice Operation and an all-new Eco Mode. Activating your unit by voice, rids you from the need to ever press a button again. Just say "Hey, Cardo!" and tell it what you want. Your PACKTALK CUSTOM will do the rest. Need more battery time? Activate Eco Mode for up to 20% longer operation.

- ✔ Voice Commands
- ✔ Eco Mode
- ✔ Universal Bluetooth Intercom
- ✔ Bluetooth Intercom
- ✔ 2nd Device Connection
- ✔ Music Sharing
- ✔ 3 Audio Profiles
- ✔ Speed Dial

GOLD

With added Bluetooth support, Gold package allows you to connect with any other Bluetooth intercom system of any brand, including bridging a Bluetooth pillion to the Mesh Intercom. Additionally, the package enables a 2nd device connection such as GPS, TFT or a 2nd phone.

- ✔ Universal Bluetooth Intercom
- ✔ Bluetooth Intercom
- ✔ 2nd Device Connection
- ✔ Music Sharing
- ✔ 3 Audio Profiles
- ✔ Speed Dial

SILVER

Start your CUSTOM journey with an upgraded audio and music experience. Choose your preferred sound profile, share your favorite soundtracks with your pillion, and assign a quick dial number for home, family, or friends.

- ✔ Music Sharing
- ✔ 3 Audio Profiles
- ✔ Speed Dial

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PACKTALK CUSTOM

Specs.

General

Compatibility
Universal

Operating Temperature
-20°C to 55°C / -4°F to 131°F

IP67 Waterproof

FM Radio
Operating frequencies 76-108 MHz
RDS - Radio Data systems
6 preset station memory

Software Updates
Over-The-Air updates

Device Settings
Cardo Connect App

Dimensions

Main unit
Height: 46mm | Length: 84mm
Depth: 23mm | Weight: 47g

Speakers
Diameter: 40mm
Depth: 10mm

Connectivity

2nd gen Dynamic Mesh Communication
Bluetooth® 5.2
•1 channel for mobile phone, GPS and TFT
• PPF*: 2nd channel for mobile phone, GPS
  and Cross-Brand Connectivity

Audio

40mm HD Speakers
HD Audio profiles
Automatic volume control

Intercom

2nd gen DMC intercom
Group size : up to 15 riders
Rider to Rider Range: up to 1.6km / 1mi
DMC group range can extend up to 8km/5.0m
between a minimum of 6 riders
PPF*: Auto-reconnect, HD Live Bluetooth® Intercom
PPF*: Universal Bluetooth® intercom
PPF*: Bluetooth® group range can extend up to 5km
between 4 riders

User interface

PPF*: Natural Voice Operation
Multilingual status announcements

Battery

Talk time
13 hours
Charging time
up to 2 hours
Fast charging
2 hours talk time after 20 min charge
Standby time
10 days

Certifications

CE   TELEC
FCC / IC   UKCA
SIG BT

Code

PACKTALK CUSTOM – SINGLE
P/N: PTC00001 | EAN: 0828831843449

PPF = Pay Per Feature

	SPIRIT	SPIRIT HD	FREECOM 2x	FREECOM 4x	PACKTALK CUSTOM	PACKTALK SLIM	PACKTALK NEO	PACKTALK EDGE
Riders	1-2 riders	1-2 riders	1-2 riders	1-4 riders	1-15 riders	1-15 riders	1-15 riders	1-15 riders
Range (km/mi)	400m / 0.25mi	600m / 0.4mi	800m / 0.5mi	1.2km /0.75mi	1.6km / 1mi	1.2 km / 0.75 mi	1.6km / 1mi	1.6km / 1mi
FM radio		●	●	●	●	●	●	●
Speakers	32mm	40mm HD	40mm JBL	40mm JBL	40mm HD	40mm JBL	40mm JBL	40mm JBL
Control wheel			●	●	●		●	●
Intercom	Regular Bluetooth®	HD Bluetooth®	Live Bluetooth® intercom	Live Bluetooth® intercom	2nd gen DMC	DMC	2nd gen DMC	2nd gen DMC
Natural Voice Operation				●	Pay-Per-Feature	●	●	●
Air Mount								●
Charge while riding	●	●	●	●		●		●
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	3 years

AVAILABLE ACCESSORIES:

PACKTALK CUSTOM/NEO
2nd Helmet Kit JBL

PACKTALK CUSTOM/NEO
2nd Helmet Kit

PACKTALK
Half Helmet Kit

JBL 45mm
Audio Set

PAY PER FEATURE

Activate your unit

1. Download Cardo Connect App
2. Sign Up
3. Pair your mobile phone
4. Activate your Unit

START RIDING
with the standard set of features

OR

Customize with Pay-Per-Feature

1. "Get started" on the Pay Per Features screen or go to the Settings menu.
2. Choose your favorite package
3. Select the period "Monthly" or "Yearly"
4. Click on "Try free" and unlock Package
5. Pay with Apple Pay or Google Pay
6. Update your Unit
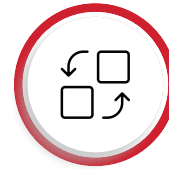
Change your Mind at any time

1. Go to settings
2. Click on "My Package"
3. Click on "Manage Package"
4. "Update your Package or "Change Package"
5. Pay with Apple Pay or Google Pay
6. Update your unit

FAQ

Is the subscription obligatory?

No. PACKTALK CUSTOM is an entry-level price point Dynamic Mesh Communicator (DMC) product that does not require a subscription. Optional subscriptions allow users to experience additional features at will. For example, PACKTAKL CUSTOM owners can add music sharing or Bluetooth Intercom for a month to enjoy on a planner road trip, then cancel the subscription when the feature is no longer needed.

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What is the main difference between PACKTALK CUSTOM and other Cardo communication devices?

PACKTALK CUSTOM is the only Cardo product that has the ability to add features.

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Can I subscribe at any moment?

You absolutely can. Use Cardo Connect App to purchase and manage your package at any moment.

Will my package renew automatically?

Packages automatically renew at the end of the subscription period.

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Can I cancel my package?

You can cancel your package at any time. The remainder of your current subscription period will not be refunded.
You can continue using your Package during this period.

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Can I have a trial period?

Yes you can enjoy a free trial according to the terms appearing in the Cardo Connect App. Simply select your Package and start the free trial. You can cancel it at any moment during this period. After the free trial period, you will be charged automatically monthly or yearly, according to the package you chose.

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